

## Avaya 1603-I and 1603SW-I IP Deskphones

Competitively priced models with rich capabilities offer the latest in user experience, SIP option for enhanced productivity and competitive advantage.

Avaya 1603-I and 1603SW-I IP Deskphones are cost effective IP Telephones that deliver familiar features at an attractive price point for customers with basic communications needs.

Designed with the reliability you expect from Avaya, the 1603-I and 1603SW-I provide critical features and capabilities not often found in competitively priced models.

Part of the 1600 Series IP Deskphones, these models combine traditional telephone features such as LED lights and fixed feature buttons (e.g. conference, transfer, hold) with the latest in user experience features such as softkeys, a navigation wheel and a context sensitive user interface in select models. They also offer as a standard: 2-way speakerphones, backlit displays and multi-line capabilities. The 1603-I and 1603SW-I feature a stylish design and are a sharp addition to any retail store, branch or corporate office.

The Avaya 1603-I IP Deskphone is designed for the Walkup user and basic Everyday user. As a Walkup scenario, the 1603-I is used in locations such as common areas in offices, stockrooms, lobbies, or drop-in desks. Users can be building visitors, employees, or even customers who need a phone with a simple, familiar interface. Everyday users typically rely on several forms of communication including voice and email – and while they require a quality telephone, they rarely receive more than five or six calls per day. Cubicle workers such as engineers or accountants are examples of Everyday users.

The 1603-I fills the telephony needs of the very basic Everyday user, and is especially practical when used in conjunction with Avaya IP Softphone on Avaya Aura™ Communication Manager or Phone Manager application on Avaya IP Office.

The Avaya 1603-I IP Deskphone supports 3 line appearances / feature keys. Each of the buttons includes dual LED's (red, green) providing explicit status for the user. For a familiar look and feel, the 1603-I includes several fixed feature keys for common telephone tasks including conference, transfer, drop, hold, mute. In addition, the 1603-I includes a 2-way speakerphone. The display measures two lines by 16 characters and is backlit for easier viewing in all lighting conditions. The 1603SW-I supports all the same features of the 1603-I but also includes an extra 10/100 Ethernet port for a collocated laptop or PC.

### And keep in mind:

**Security and reliability:** With enhanced protection against denial of service attacks as well as improved VLAN separation, the 1603-I and 1603SW-I deliver the high level of security and quality that you've come to expect from Avaya.



## Key Features

### Hardware:

- White backlit display – 2.6” diagonal, 2 rows by 16 characters
- Ergonomic hearing aid compatible handset – supporting TTD acoustic coupler
- 3 line appearance/feature key buttons – with dual LED’s (red, green)
- 2 way speakerphone
- Message waiting indicator
- Reversible wedge stand for desktop and wall-mount use.
- Volume button – (separate volume levels in the handset, speaker, and ringer)
- Avaya Menu button – (options and settings access)
- Redial button
- Speaker button
- Mute button
- Hold button
- Conference button
- Transfer button
- Drop button
- Single Ethernet (10/100) line interface
- Secondary Ethernet (10/100) line interface on the 1603SW-I

- Optional IEEE PoE 802.3af adapter registers as class 1 device
- Optional 5V wall-plug local power supply
- Optional Gigabit Adapter for Gigabit connectivity to a PC

### Software:

- SIP protocol support (1603SW-I only)
- H.323 protocol support
- Standards-based codec support: G.711, G.726, G.729A/B (G.726 is not available in SIP)
- Supports the following languages: English, French, Spanish, German, Italian, Dutch, Portuguese, Russian, Japanese (half width Katakana), Traditional Chinese, Simplified Chinese, Korean, Hebrew and Arabic

## Protect Your Investments with SIP

SIP Support on the 1603SW-I provides a low cost basic SIP phone option and integration with the Avaya Aura™ environment and extends your investments with enhanced manageability, serviceability, and integration with Avaya Aura™ Session Manager 6.0, Avaya Aura™ Communication Manager 6.0 and Avaya Midsize Business Template 5.2.1.

## Requirements:

- Avaya Aura™ Communication Manager 3.0 and greater (H.323)
- Avaya IP Office R5.0 with Maintenance Release 5 and Avaya IP Office R6.0 or greater (H.323)
- Avaya Aura™ Communication Manager 6.0 with Avaya Aura™ Session Manager 6.0 or Avaya Midsize Business Template 5.2.1 (SIP)
- Local or centralized electrical power. Through an 802.3af switch, or local power supply.
- HTTP file server

## Learn More

For more information about how Avaya IP Deskphone solutions may be leveraged to help grow revenue and reduce costs, contact your Avaya Account Manager or Avaya Authorized Partner. Or visit us at [avaya.com](http://avaya.com).

## About Avaya

Avaya is a global provider of business collaboration and communications solutions, providing unified communications, contact centers, data solutions and related services to companies of all sizes around the world. For more information please visit [www.avaya.com](http://www.avaya.com).

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